

Data Sheet

Wi-Fi revolution has arrived! Individuals and business travelers are expecting wireless Internet connectivity wherever they go – cafes, airports, hotels and even rest areas. As customers increasingly rely on Wi-Fi services, they have started expecting quality and complete reliability for these services. Managing and operating such reliable and good quality Wi-Fi networks can be a daunting task especially since it requires an array of back end services including authentication, billing, security, reporting, monitoring and maintenance.

WiFiLAN
A
complete
Wi-Fi management
solution

WiFiLAN is your SOLUTION

WiFiLAN is a remotely hosted, reliable, end-to-end solution that performs all the back end tasks necessary to operate and manage wireless networks. Our solution provides a comprehensive set of features that allow hotspot owners, network operators and service providers to easily install, configure and manage wireless networks using an integrated, web-based application.

Our Value Proposition

1. Superior Product

- % Carrier-class product with all features required to manage and operate Wi-Fi networks
- % Pay-as-you-go model helps you scale your business with minimum cost
- % Eliminates your R&D expenditure thus allows you to gain on your competition by reducing IT and administrative overhead
- % Simple, intuitive, web-based application is easy to learn and use

2. Unmatched Service

- % One-stop web management GUI for all services needed to setup and operate Wi-Fi network including installation, configuration, back end management, support and maintenance
- % Handles routine back-office tasks such as backups, recovery, device maintenance, report generation, problem tracing and diagnosis
- % Over 30 different customized reports are available to track usage, network performance, trouble tickets and financial data
- % Rapid introduction of new features to provide you access to latest Wi-Fi technologies

3. Excellent Technical Support

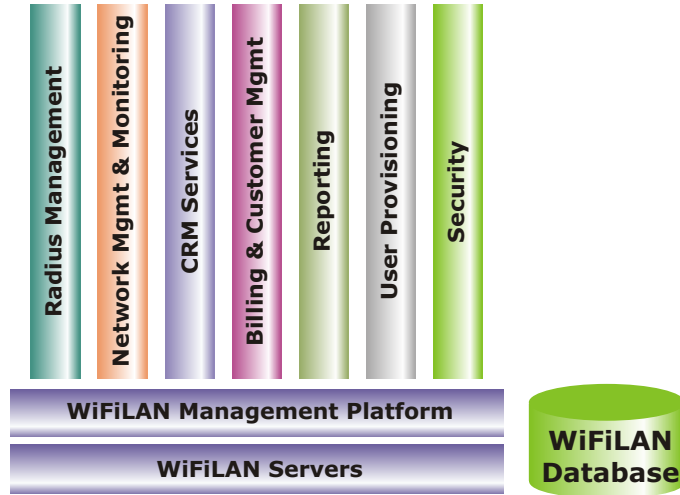
- % Personalized 24/7 technical support
- % Access to experienced Wi-Fi experts to help you deploy high-quality and reliable Wi-Fi networks
- % Comprehensive technical and self-service documentation to reduce your customer support calls
- % Proficient staff at your service to diagnose and resolve complex technical issues

4. Additional Services

- % Location branding and advertisement support
- % Custom web development and design services
- % Content filtering and virus management
- % Enhanced WPA and WPA2 based security solutions

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Feature Summary

Authentication Services

- % Professionally hosted, scalable and redundant authentication servers
- % Supports wide range of access points
- % Supports standard and custom RADIUS attributes
- % Auto login using MAC-address authentication
- % Detailed Accounting

Network Management and Monitoring

- % 24/7 monitoring of gateways and access points
- % E-mail or SMS notifications
- % SNMP-based management
- % Inventory Tracking
- % Install Management
- % Tracking device alerts
- % IP change detection

CRM Services

- % Integrated trouble ticket management
- % Support for broadcasting announcement emails to subscribers
- % Customizable email templates
- % FAQ management
- % Searchable knowledgebase

Billing and Subscriber Management

- % Credit card authorization and clearing
- % Real-time and recurring billing
- % Flexible service plans
- % Prepaid coupons
- % Automatic tax calculation
- % Promotions and Discounts

Reporting

- % Over 30 different reports to track critical business parameters
- % Track online users
- % View usage reports based on hour-of-day, day-of-week, unique logins, usage duration, number of sessions and more
- % Reliability reports for network devices

Additional features

- % Content filtering service
- % 802.1x based security
- % Customized, branded monthly reports via email
- % API integration
- % Finely tunable access control list
- % View-only reporting interface

About Wifi-soft

Wifi-soft specializes in developing high-quality, innovative software solutions for the global Wi-Fi industry. Its web-based, comprehensive Wi-Fi management and QoS solutions help hotspot operators, wireless ISPs and enterprises to seamlessly deploy, manage and operate their Wi-Fi networks from a centralized location. The management team has extensive experience of managing over 200 Wi-Fi networks all across the US and India.

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